

Local One Stop Centers

The County has recently been looking to create and staff a One-Stop Regional Center in the City of Alhambra, and there are valid concerns about moving the Regional Planning Department headquarters from the downtown Los Angeles Civic Center to privately-owned leased space at a location that is not transit friendly or central to our countywide constituents.

While a One Stop Regional Center may benefit some applications for service, including those from large developers seeking time-consuming and complex discretionary permits and entitlements, there should be a greater focus by the County Departments (DRP, DPW, Fire, DPH, TTC, DCBA) on providing “enhanced services” at our ten Building and Safety Field Offices, convenient to our countywide constituents, in order to streamline services and increase responsiveness for over-the-counter plan check services, land development counseling, and zoning code enforcement. These important services address the majority of the daily services requested by our constituents, and Local One Stop Centers would benefit our customers both large and small. County services should be enhanced throughout the County and serviced through local field offices in our Districts, and not just at one location.

MOTION

RIDLEY-THOMAS _____

KUEHL _____

KNABE _____

ANTONOVICH _____

SOLIS _____

WE, THEREFORE, MOVE that the Board of Supervisors:

Direct the Chief Executive Officer, in conjunction with the Directors of Public Works (DPW) and Regional Planning (DRP), Fire Department, Public Health, TTC, and DCBA, to report back to the Board in two weeks for discussion on the following:

1. A plan to expand and provide additional Field Office Services in the ten existing DPW Building and Safety District Offices, and to develop additional Local District Offices, as needed, in order to create convenient Local One Stop Centers for countywide constituents. These expanded services should include expedited plan check and premium-fee services, e-filing and same day services, with performance metrics, and zoning code enforcement services, as well as other “public counter” services provided by the County that could be brought to neighborhood scale. The plan should include a comparison of budget scenarios for Local One Stop Center expansion and the development of a Regional One Stop Center.
2. A plan to improve existing and future space utilization, which should include restacking existing space for efficiency, developing additional space as feasible, accommodating additional DRP staff with space to co-locate at each Local District Office, accommodating other departments with co-location space needs at the Local One Stop Centers, and implementation in conjunction with the EPIC-LA web-based portal and e-filing program to ensure seamless, enhanced local service delivery.

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